



rights in action



# FREE Assistance With NDIS Appeals

Propelling Opportunity + Empowerment

P (07) 4031 7377 | [www.rightsinaction.org](http://www.rightsinaction.org)

# NDIS Appeals Process

You have the right to ask the NDIA to reconsider their decision. This is called an appeal. If you need assistance in understanding the appeal process, you can contact us.



## Internal Review

- NDIA may make a decision on your Plan that you do not agree with.
- You can ask the NDIA to review their decision.
- If you do not agree with the new decision, you can ask for an External Review



## External Review

- This process is reviewed by the Administrative Appeals Tribunal (AAT) totally separate from the NDIA.
- The AAT will speak to you about your plan and make sure everything was done right.

OPENING HOURS  
7:30 am - 5:00 pm

Rights in Action is an independent, community based organisation providing strong advocacy for people with disabilities who live in Cairns, Yarrabah, Mareeba, Atherton, Port Douglas, Daintree, Ayr, Ingham and Charters Towers.

Rights in Action provides:

- **INDEPENDENT ADVOCACY**
- **CONFIDENTIALITY**
- **INFORMATION AND REFERRAL TO APPROPRIATE SERVICES**
- **A FREE SERVICE**



Australian Government  
Department of Social Services



Queensland  
Government

**FOR INFORMATION OR AN APPOINTMENT, PLEASE PHONE.  
ADVOCACY IS AVAILABLE MONDAY TO FRIDAY 9:00<sup>AM</sup> - 4:30<sup>PM</sup>**

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