

Are you an Independent Advocate or looking to learn more about advocacy in Queensland?

The Microcredentials Advocacy Program is an initiative of Rights in Action with the collaboration of Infinite Education & Training, and is funded through the Micro-credentialing Program, powered by the Queensland Government's Good People. Good jobs: Queensland Workforce Strategy 2022-2032.

This program supports individuals who are passionate about creating positive changes by equipping them with the skills and knowledge needed to become confident advocates and enhance their professional credibility and increase employment opportunities.



Fully funded places are limited,
to apply scan the QR Code

- **Mandatory Introductory Microcredential 1 AND introductory ELECTIVE Microcredential (any MC2 - MC5) fully funded by the government**
- **Participants will gain a digital badge for each Microcredential completed by Aug 2025**
- **10 hrs. per Microcredential to be completed**
- **Online (accessible through Universal Design for Learning principles) OR face to face**
- **Flexible learning opportunities that suit your needs**



PRESENTED BY:

Rights in Action, a leading advocacy body in Queensland, with educational content supported by Infinite Education and Training Pty Ltd



**Queensland
Government**

Mandatory Introductory Microcredential 1:

Practice and Foundational Principles of Independent Advocacy in Queensland.

It offers a comprehensive and general overview of independent advocacy in Queensland. It provides both a broad and deep foundation to understand landscape of Independent Advocacy in Queensland.



Electives Microcredentials M2 - M5

MC2: Entitlements and Access to Independent Advocacy within Queensland

Introduces you to the scope of practice of independent advocates within Queensland. It covers the advocating of various applications and access pathways option for clients.

MC3: Foundations of Independent Advocacy within Australian and Queensland Law

Introduces participants to the application of advocacy principles within Australian legal processes, including appeal procedures.

It Includes identifying and describing the application of major laws , regulations and treaties relevant to advocacy in Queensland, and the advocates roles in supporting clients through the appeals processes.

MC4: Advance Communication and Relationship Skills for Independent Advocates

Introduces advocates to use specialised communication methods when engaging with clients. It includes skills such as active listening and using trauma-informed care perspectives, in addition to conflict resolution practices while maintaining a client-approach.

MC5: Foundations in Independent Advocacy for Clients within the Tribunal Processes in Queensland

Introduces advocates to the utilisation of knowledge regarding the specific processes for federal and state tribunals. It includes preparing clients for hearing by explaining the process, roles, and expectations of tribunal proceedings working with all levels of government and relevant stakeholders to assist clients in navigating tribunal processes.

For more information:

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